

## 2018 MPSI FALL SESSION

### **TOP 10 DO'S**

1. Acknowledge/appreciate/support your team
2. Show consistency
3. Communication - listen and be open to new ideas
4. Treat other fairly and equally
5. Be clear in expectations
6. Trust and honesty - admit you can use help
7. Accountability and ownership
8. Be respectful - seek first to understand
9. Delegate - involve team members
10. Enable and empower team

### **TOP 10 DONT'S**

1. Don't lose your temper
2. Don't make things personal
3. Don't mirco-manage
4. Don't undermine your team
5. Don't be inconsistent
6. Don't choose sides
7. Don't ignore issue - enable bad behavior
8. Don't be dishonest/lie
9. Don't single out a person - public discipline
10. Don't show favoritism