## ORGANIZATIONAL CULTURE TEN VALUES

Numerous values define an organization's culture. The following are some of those values. Based on your perspective, what score (10-0) would you give your organization?

Focus\_\_\_\_\_(Your Team, Total Organization)

| Team<br>Score | Org<br>Score | 10<br>Points                  | 5<br>Points              | 0<br>Points                      |
|---------------|--------------|-------------------------------|--------------------------|----------------------------------|
|               |              | Pride in organization         | $ \longleftrightarrow  $ | Ashamed of organization          |
|               |              | Can do                        | $ \longleftrightarrow  $ | Can't do                         |
|               |              | Customer focus                | $\leftrightarrow$        | Self focus                       |
|               |              | Goal oriented                 | $ \longleftrightarrow  $ | Lack of goals                    |
|               |              | Management supports staff     | $\longleftrightarrow$    | Management doesn't support staff |
|               |              | Staff supports management     |                          | Staff doesn't support management |
|               |              | Team focus                    | $ \longleftrightarrow  $ | Self focus                       |
|               |              | Input encouraged on decisions | $\leftrightarrow$        | Top – down decision<br>making    |
|               |              | Well organized                | $ \longleftrightarrow  $ | Disorganized                     |
|               |              | Positive attitudes            |                          | Negative attitudes               |
| Total<br>Team | Total<br>Org |                               |                          |                                  |

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## ORGANIZATIONAL CULTURE Score Interpretation

| A positively charged organization                                   |  |  |
|---|--|--|
| People encouraged to participate                                    |  |  |
| • Staff input is desired  |  |  |
| Team oriented culture   |  |  |
| • Mutual support among staff and management                         |  |  |
| Generally positive organizational culture                           |  |  |
| • Variability in team leadership from team oriented to top-<br>down |  |  |
| • Input is valued on some decisions                                 |  |  |
| • People are generally supportive of each other                     |  |  |
| Bifurcated culture positive versus negative is ongoing debate       |  |  |
| Division among key leaders  |  |  |
| <ul> <li>Problem employees seek issues to divide teams</li> </ul>   |  |  |
| Negativity charged culture  |  |  |
| • Us versus Them paradigm   |  |  |
| • Lack of trust   |  |  |
| • Gossipers and negative people rule                                |  |  |
|   |  |  |